

C I R C U L A R

Imphal, the 31st October, 2025

Subject: Introduction of WhatsApp Numbers w.e.f. 1st November, 2025, for Civil and Electrical related Complaints

No.1(A)/MISC/2023-RIMS: ¹⁹²⁸⁴ In order to facilitate prompt and efficient communication/ redressal of complaints regarding maintenance related issues, the following designated WhatsApp numbers (for *WhatsApp messages only; phone calls will not be entertained*) are hereby introduced for direct communication with the Civil and Electrical Engineering Sections of the **Central Workshop Section (CWS)**, RIMS, Imphal:-

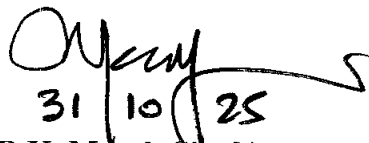
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|-----|--------------------------------|---|------------|
| i. | Civil Engineering Section | : | 9612223369 |
| ii. | Electrical Engineering Section | : | 8974982218 |

2. These dedicated numbers are intended exclusively for lodging complaints or reporting maintenance issues, falling within the purview of the respective Engineering Sections, to ensure timely reporting and effective resolution.

3. Accordingly, all HoDs, Wardens, and Principals of the Dental and Nursing Colleges of RIMS, Imphal, are hereby requested to bring this Circular to the attention of all stakeholders under their control, to ensure the effective use of these WhatsApp numbers for the resolution of civil and electrical maintenance related issues.

4. This issues with the approval of the Director, RIMS, Imphal.

Note: Complaints should be submitted via WhatsApp, along with clear photographs of the maintenance related issue, for prompt action.


31/10/25
(R.K. Mecolt Singh)
Deputy Director (Admn.)

Copy to:-

1. The P.S. to the Director, RIMS, Imphal - for kind information of the Director, RIMS, Imphal
2. The Medical Superintendent, RIMS Hospital, Imphal
3. The Dean (Academics) i/c, RIMS, Imphal
4. The Principal, Dental College, RIMS, Imphal
5. The Principal, College of Nursing, RIMS, Imphal
6. All Heads of Departments/Units, RIMSH, Imphal
7. The Chief Nursing Officers, RIMSH, Imphal
8. The Librarian i/c, RIMS, Imphal



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(स्वास्थ्य और परिवार कल्याण मंत्रालय, भारत सरकार के अंतर्गत एक स्वायत्त संस्थान)
(An Autonomous Institute under the Ministry of Health & Family Welfare, Govt. of India)

Phone : 0385-2414720
0385-2414750
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website : www.rims.edu.tr

9. The P.A.(i/c) to Deputy Director (Admn.), RIMS, Imphal
10. The P.A. to Chief Accounts Officer cum FA, RIMS, Imphal
11. The Accounts Officer i/c, RIMS, Imphal
12. All Section Officers, RIMS & RIMSH, Imphal
13. The Liaison Officer, RIMS, Imphal
14. The Consultant Engineer(Civil & Electrical), RIMS, Imphal
15. The Hostel Wardens, RIMS, Imphal
16. The Physical Instructor, RIMS, Imphal.
17. The Caretaker, Staff Club, RIMS, Imphal.
18. The System Administrator, RIMS, Imphal
19. Concerned file