

**JEEVAN PRAMAAN APP
FOR
ANDROID MOBILE PHONES**

User-Manual

JEEVAN PRAMAN (DIGITAL LIFE CERTIFICATE) THROUGH FACE, FINGER & IRIS AUTHENTICATION

Requirement

- Android Smartphone (version 9.0 & above) (**un-rooted device**)
- Internet connection
- RAM - 4+ GB
- Storage – 64GB (Minimum 500 MB free storage space)
- Camera resolution - 5 Mp or more (In case of Face Authentication)
- For Face Authentication - AadhaarFaceRD app (No biometric device is required)
- For Finger/Iris Authentication - RD service of Biometric Device being used

Process

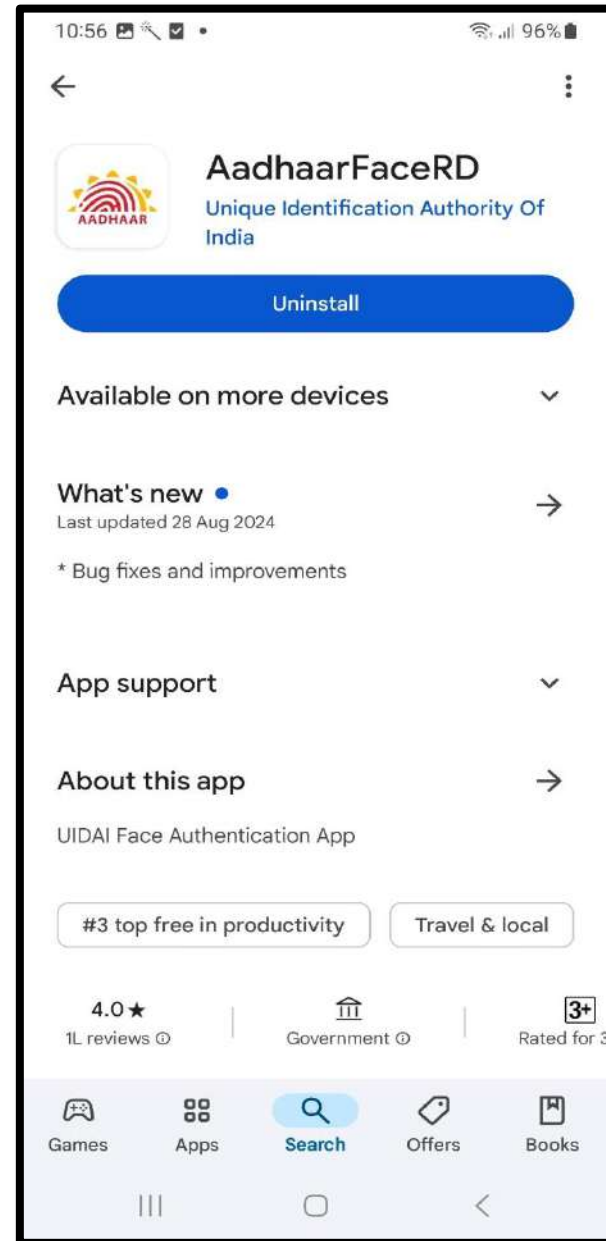
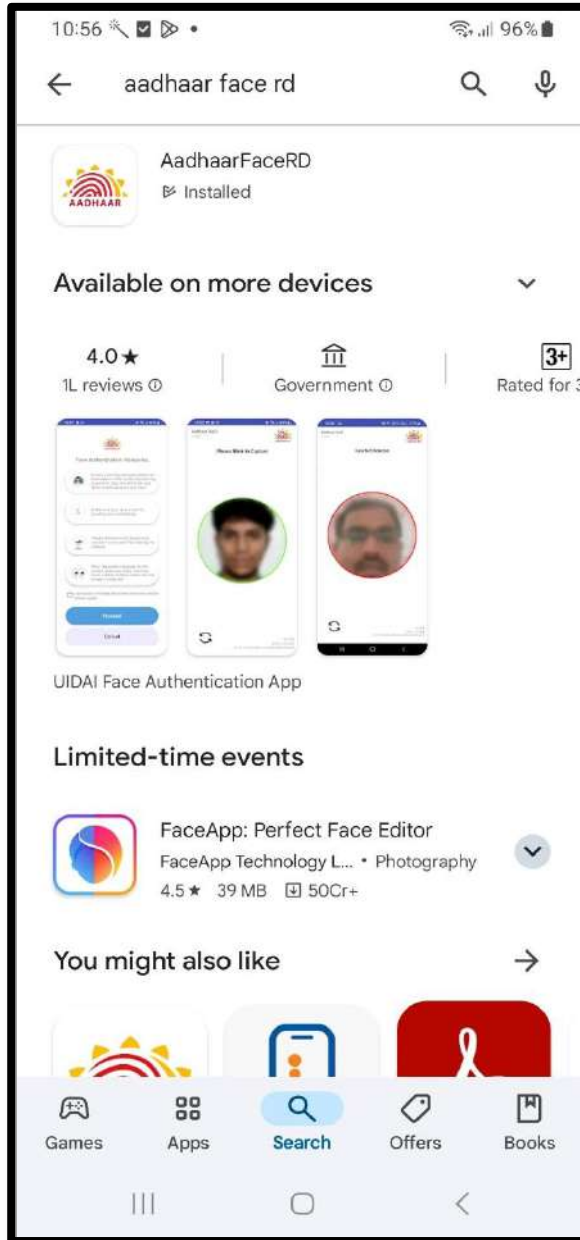
Step-1: Download and Install **AadhaarFaceRD OR RDService App of Biometric device** (if using Biometric device) from Google Play Store.(Refer to page number 3 & 5)

Step-2: Download and Install **Jeevan Pramaan Application**. (Refer to page number 6)

Step-3: Operator Authentication - This is a one time process. Pensioner can be the Operator as well. (Refer to page number 10)

Step-4: Pensioner Authentication - Fill in the pensioner details and Aadhaar based Biometric Authentication of Pensioner. (Refer to page number 18)

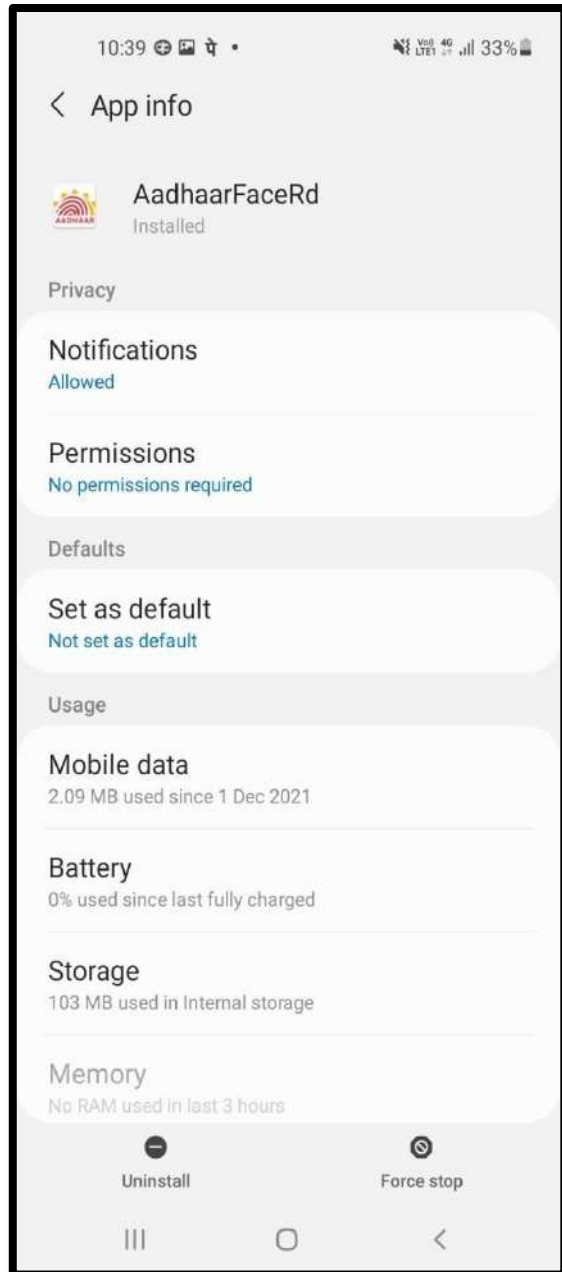
Step-1: Download and Install AadhaarFaceRD App from Google Play Store



- ☐ Open Google Play Store, search for "AadhaarFaceRD"
- ☐ Install the AadhaarFaceRD.

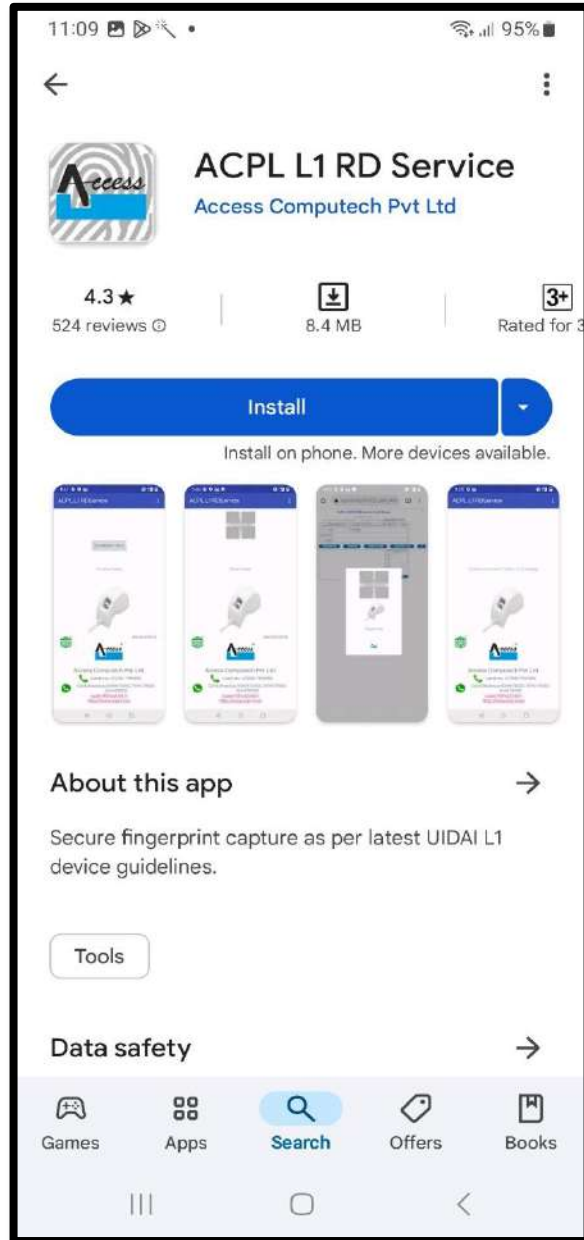


Step-1: Download and Install AadhaarFaceRd App from Google Play Store



- ☐ The *AadhaarFaceRd* is not shown like other apps and has no icon.
- ☐ The App is visible in Settings → App Info, as shown in the image.

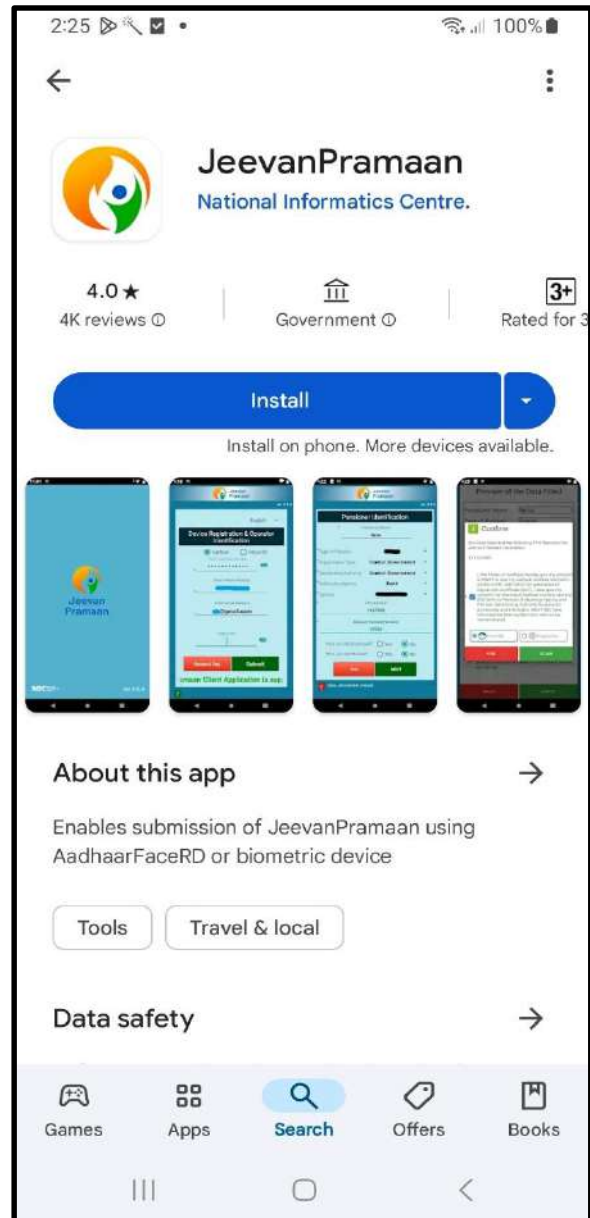
Step-1: Download and Install **Finger** or **IRIS** RDService App from Google Play Store



- ❑ Open Google Play Store, search for RD Service of biometric device that you are using, and install the same.



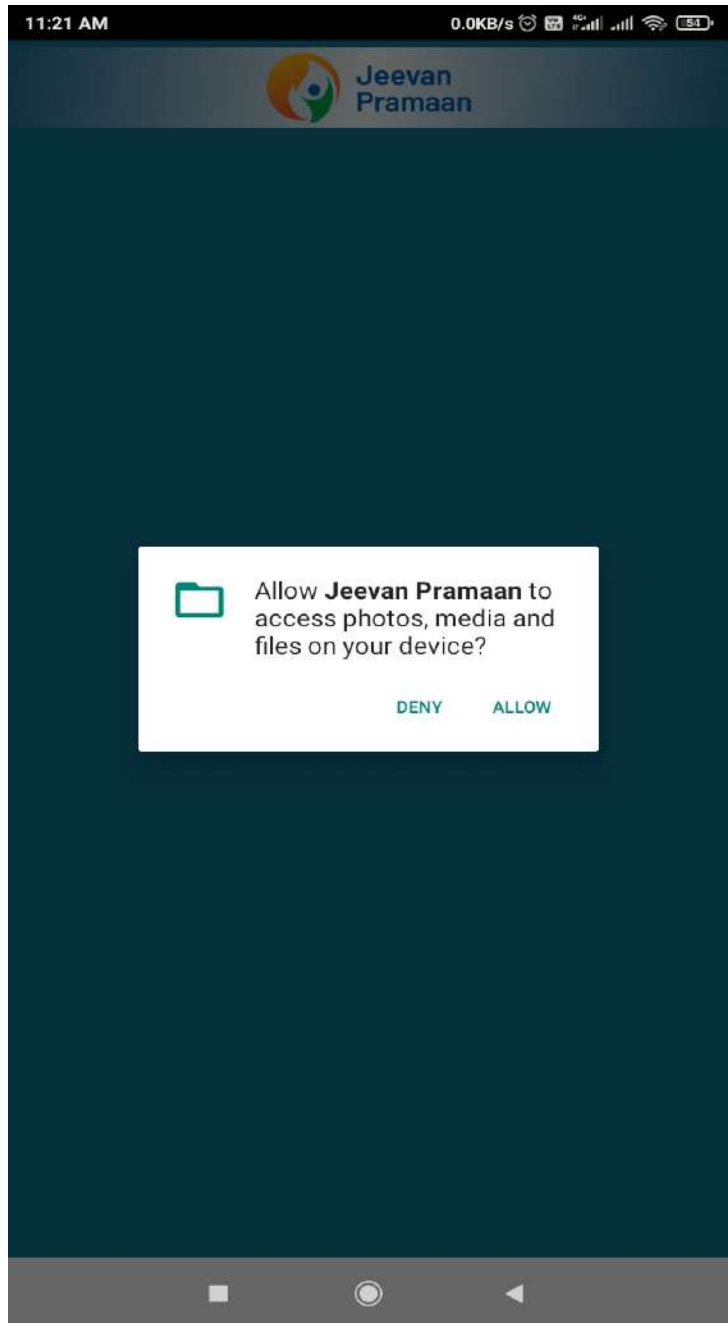
Step-2: Download Jeevan Pramaan Application



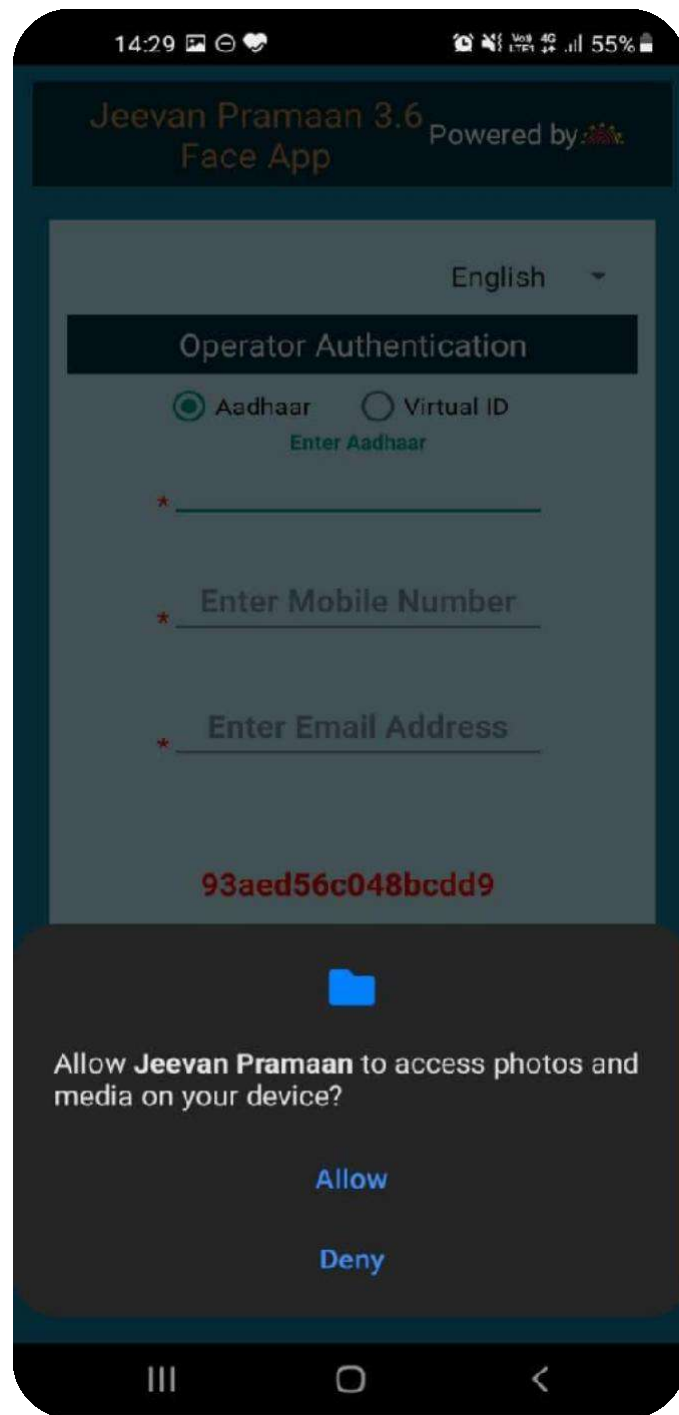
- ☐ Open Google Play Store, search for *Jeevan Pramaan*. Install the application.
- ☐ Screen shot for reference is shown



- ☐ After you have successfully installed the Jeevan Pramaan Application, run the application.
- ☐ The screen as shown on the left appears.



- ☐ A pop-up will appear asking for permissions.
- ☐ You need to allow the permissions in order to run the application. Click on 'Allow' to proceed further.



☐ Next another pop-up will appear asking for more permissions. Click on *Allow*.

Step-3: Device Registration & Operator Identification (one time process)

2:33 100%

Jeevan Pramaan ver 4.0.4

English

Device Registration & Operator Identification

☒ Aadhaar ☐ Virtual ID

Enter Aadhaar Number

*

* Enter Mobile Number

* Enter Email Address

Submit

Registration is supporting Virtual ID.



- ☐ Next the '*Device Registration & Operator Identification*' screen appears. This is a one time process. Any person can act as an operator. The pensioner can also act as an operator.
- ☐ The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- ☐ **The mobile number need not be linked with Aadhaar**, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Device Registration & Operator Identification (one time process)

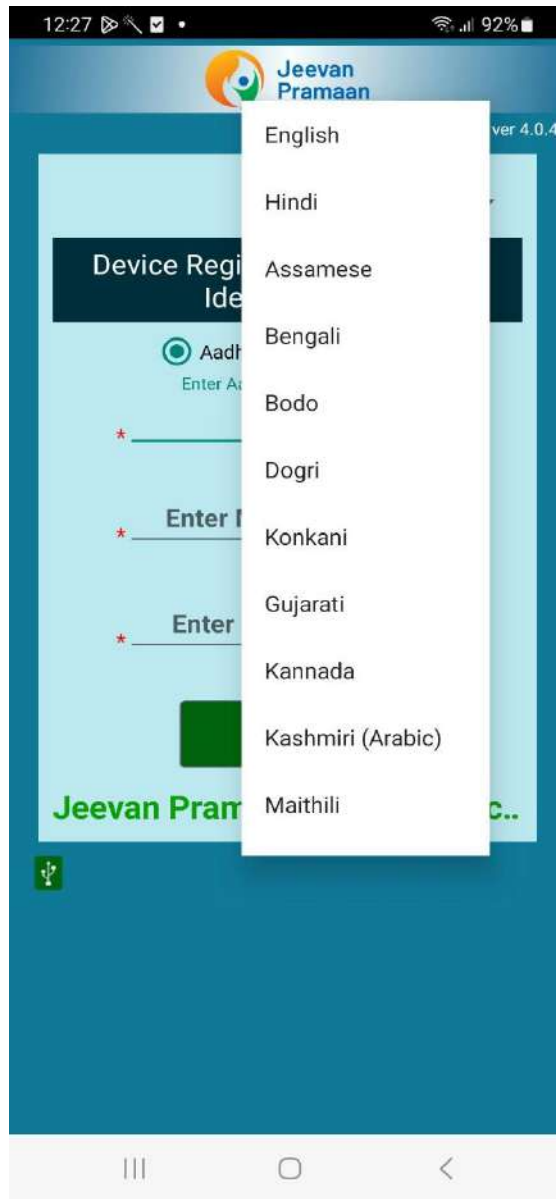


Fig. 1

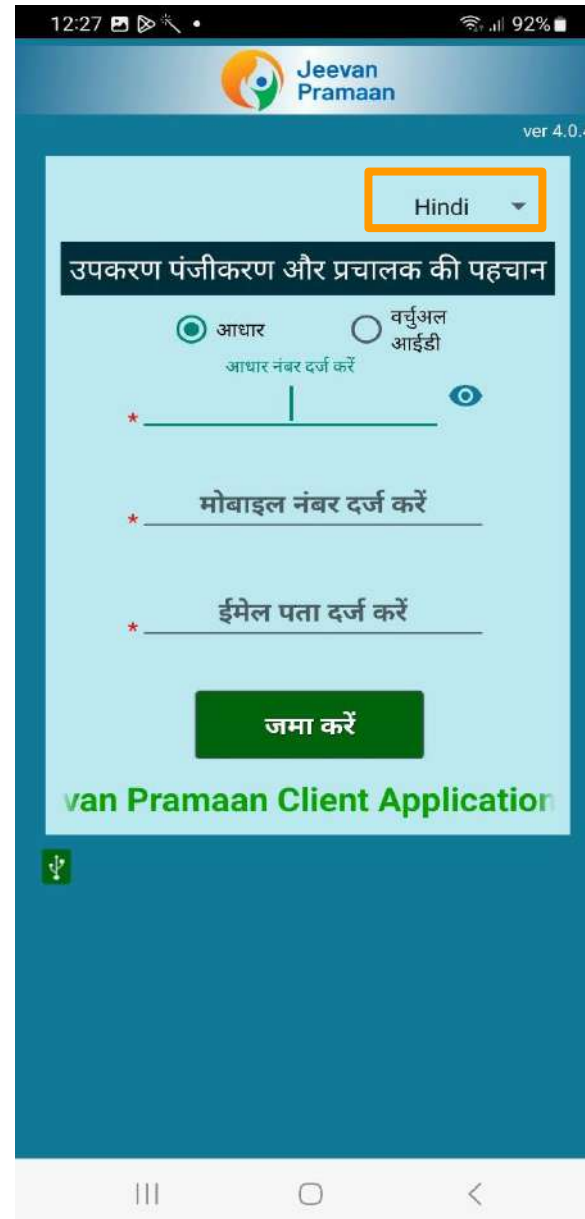
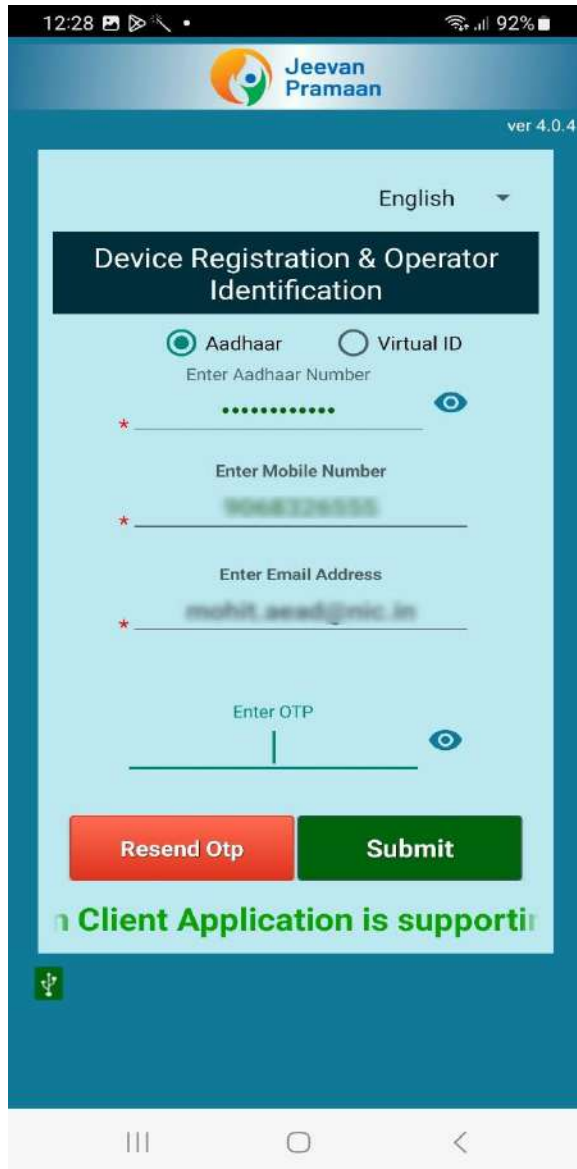


Fig. 2

- ❑ The application is multilingual - you can select any of the language from the dropdown at the top right corner (marked in orange box in Fig. 2)
- ❑ Fig. 2 shows how the application looks like in Hindi language

Step-3: Device Registration & Operator Identification (one time process)



The screenshot shows the Jeevan Pramaan app interface for device registration. At the top, the status bar shows the time 12:28, signal strength, and 92% battery. The app header includes the Jeevan Pramaan logo and version 4.0.4. Below the header, there is a language selector set to 'English'. The main title is 'Device Registration & Operator Identification'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these are four input fields: 'Enter Aadhaar Number' (with a red asterisk and a green dot pattern), 'Enter Mobile Number' (with a red asterisk and a green number pattern), 'Enter Email Address' (with a red asterisk and a green email pattern), and 'Enter OTP' (with a red asterisk and a green number pattern). At the bottom, there are two buttons: 'Resend Otp' (red) and 'Submit' (green). A green banner at the bottom says 'Client Application is supporti'.



- ☐ After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - ☐ Enter any one of the OTP received and then click on *Submit* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-3: Device Registration & Operator Identification (one time process)

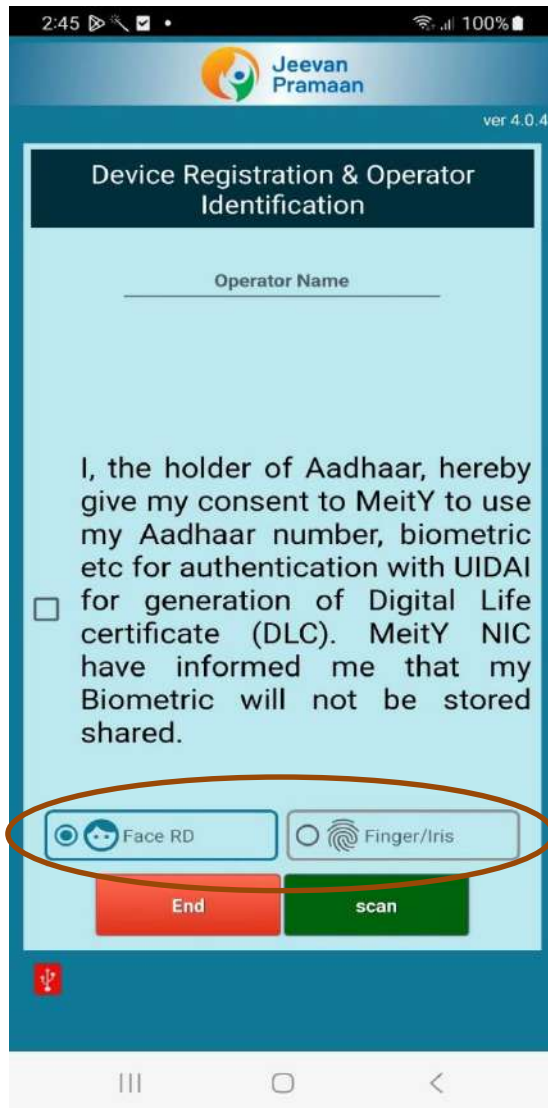


Fig. 1

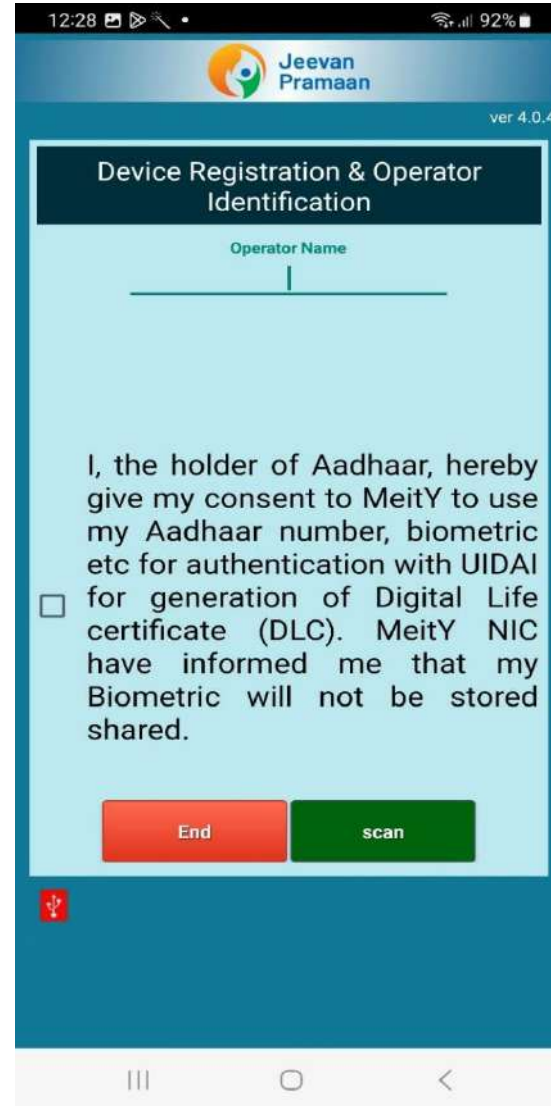


Fig. 2

- ☐ After successful OTP Validation the screen shown on left will appear.
- ☐ The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- ☐ If both face and biometric RdService is installed and biometric device is connected then user will get two options to select from - Face RD & Finger/Iris as shown in Fig.1 Choose the desired option.
- ☐ If multiple RdService are not installed then application will not show any option and proceeds with available installed RdService (Fig. 2)
- ☐ Click on *Scan* button to proceed for scan.

Step-3: Device Registration & Operator Identification (Registration Using Face)

2:56 99%


AADHAAR

Face Authentication Advisories

-  Ensure your face remains within the boundaries of the circle, maintaining alignment. Stay still while the app detects and captures your face.
-  Make sure your face is well-lit, avoiding any backlighting.
-  Please remove tinted sunglasses and don't cover your face during the capture.
-  Once the prompt appears on the screen, blink your eyes. You may need to blink multiple times until the image is captured.

☐ I am aware of these advisories and need not be shown again.

Proceed

Cancel

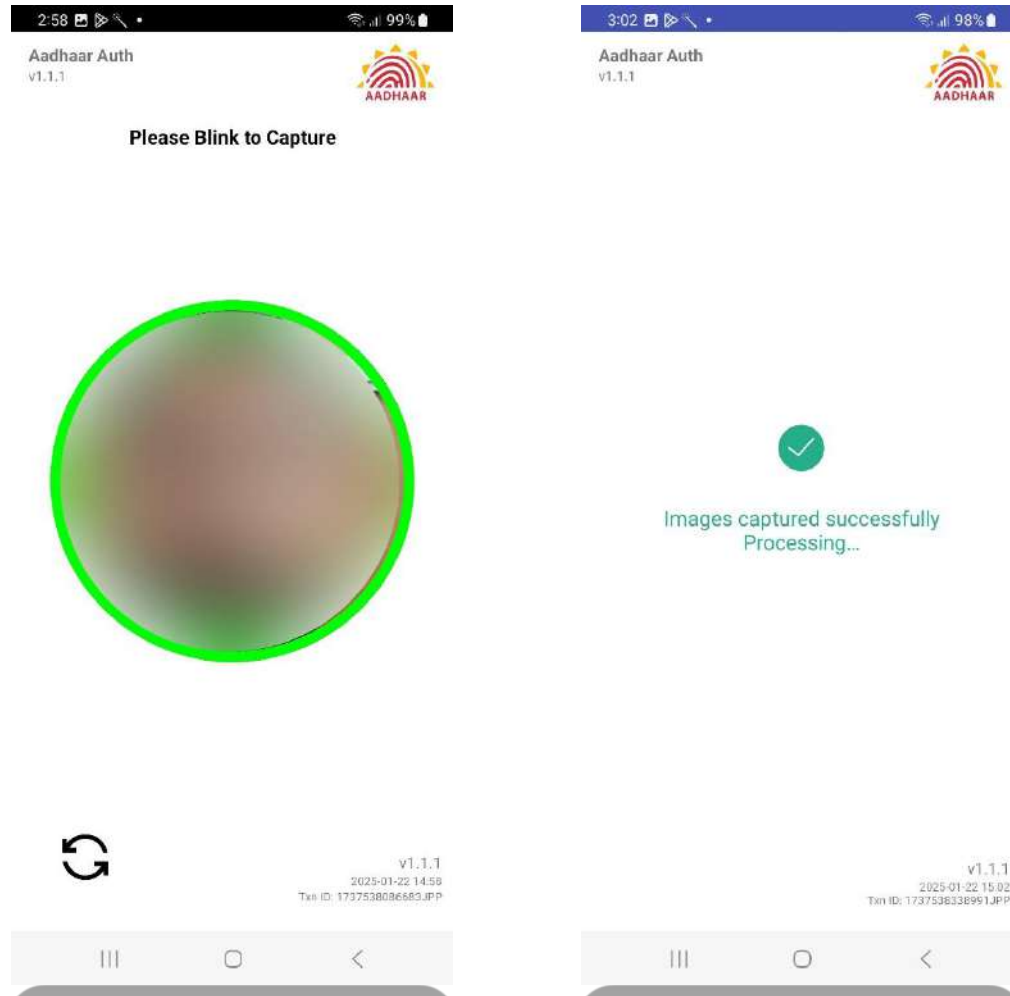
||| ○ <



Registration Using Face Authentication

- ☐ The screen shows the instructions for face authentication.
- ☐ Read the instructions carefully, click on the check box and then click on *Proceed*.

Step-3: Device Registration & Operator Identification (Registration Using Face)



Registration Using Face Authentication

- ☐ You can use the front or rear camera to capture the face.
- ☐ The screen shows the instructions you need to follow while scanning. Face should be within the circle and blink your eyes.
- ☐ Follow the instructions that appear on the screen to successfully complete the face authentication process.

Step-3: Device Registration & Operator Identification (Registration Using Biometric device)



Registration Using Biometric device

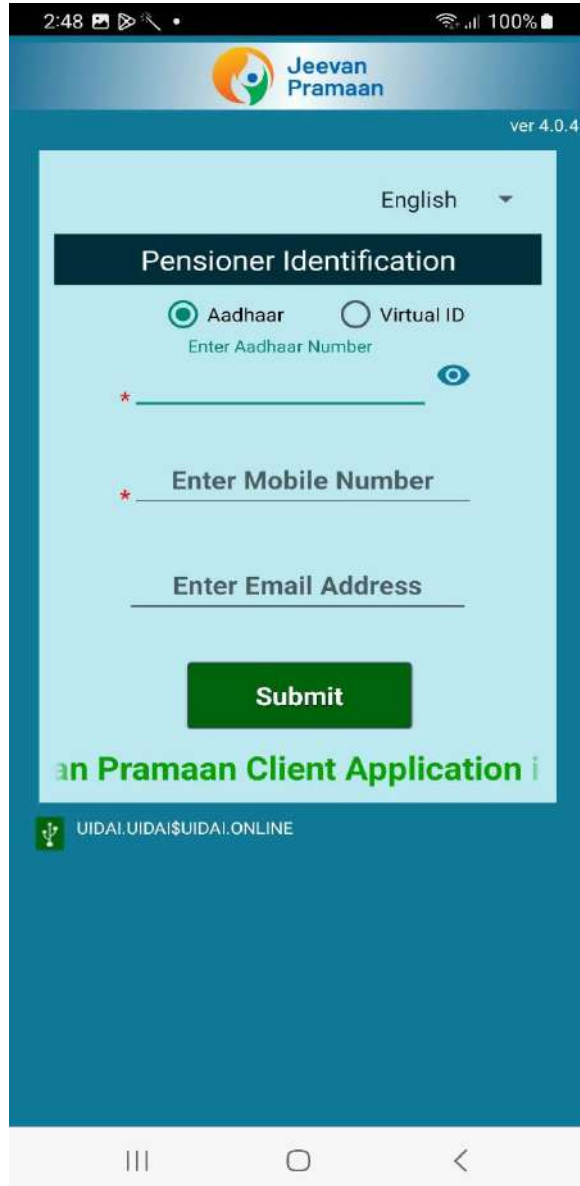
- ☐ Place your finger on the biometric device to scan finger print. (or in case using Iris device scan your eye)

Step-3: Device Registration & Operator Identification (one time process)



After you have successfully authenticated yourself through face, finger or iris scan, the application restarts itself and a toast is shown “Operator Authentication Successful” which implies that the ‘Device Registration & Operator Identification’ is successfully completed.

Step-4: Pensioner Identification

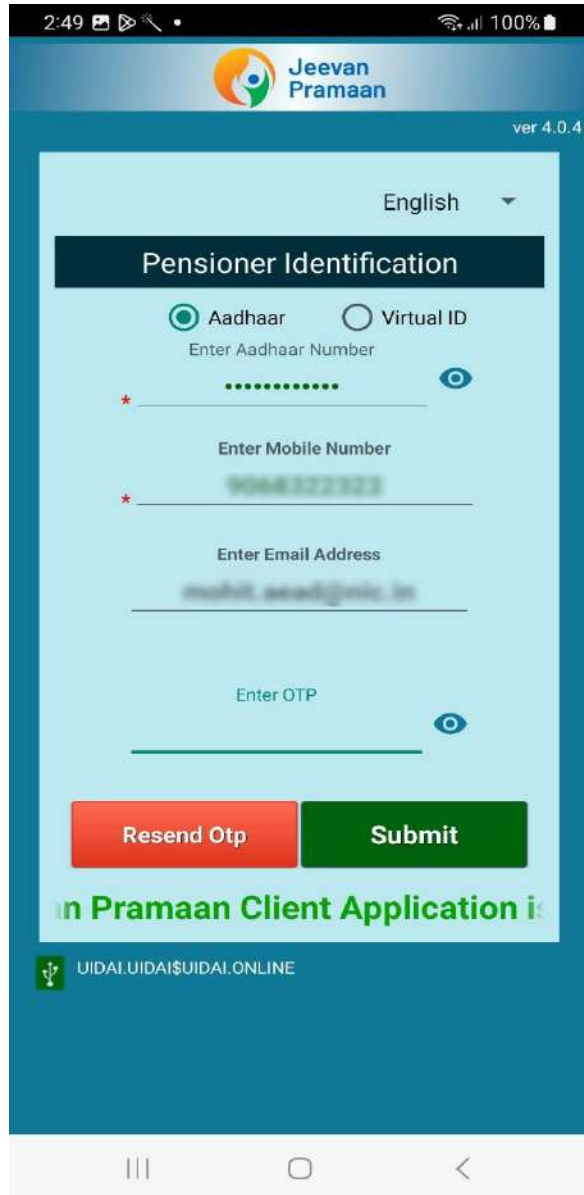


The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application. At the top, there is a header with the Jeevan Pramaan logo and the text 'Jeevan Pramaan ver 4.0.4'. Below the header, there is a language selector set to 'English'. The main title 'Pensioner Identification' is displayed in a dark blue box. Below this, there are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Under the 'Aadhaar' option, there is a text input field labeled 'Enter Aadhaar Number' with a red asterisk on the left and an eye icon on the right. Below this is another text input field labeled 'Enter Mobile Number' with a red asterisk on the left. Below that is a text input field labeled 'Enter Email Address'. At the bottom of the form is a green 'Submit' button. Below the form, there is a green banner with the text 'Jeevan Pramaan Client Application'. At the very bottom, there is a status bar with the text 'UIDAI, UIDAI\$UIDAI, ONLINE'.



- ☐ Next the Pensioner Identification screen will open. Now whenever you run the application the Pensioner Identification screen will open.
- ☐ The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- ☐ Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-4: Pensioner Identification



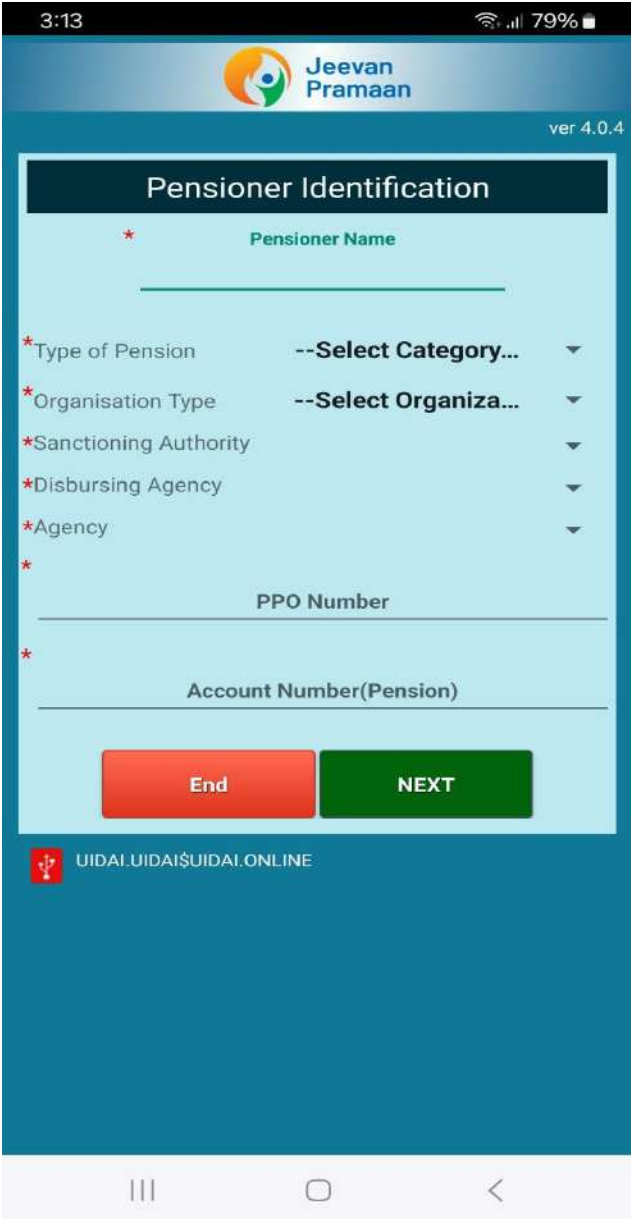
The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan app. At the top, the app's logo and name 'Jeevan Pramaan' are visible, along with the version 'ver 4.0.4'. Below the logo, there is a language selector set to 'English'. The main heading 'Pensioner Identification' is displayed in a dark blue box. Underneath, there are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these, there are three input fields: 'Enter Aadhaar Number' (with a red asterisk and a green eye icon), 'Enter Mobile Number' (with a red asterisk and a green eye icon), and 'Enter Email Address' (with a green eye icon). Below the email field is an 'Enter OTP' field with a green eye icon. At the bottom, there are two buttons: 'Resend Otp' (red) and 'Submit' (green). The footer of the app shows the text 'in Pramaan Client Application is' and a USB icon with the text 'UIDAI. UIDAI\$UIDAI.ONLINE'.



☐ Enter the OTP received and click on *Submit* button to proceed further.

(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Identification



The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan application (version 4.0.4). The screen has a blue header with the Jeevan Pramaan logo and the text 'ver 4.0.4'. Below the header, the title 'Pensioner Identification' is displayed in a dark blue box. The form contains several fields, each marked with a red asterisk (*):

- Pensioner Name**: A text input field.
- Type of Pension**: A dropdown menu with the placeholder text '--Select Category...'. Below it, the text '--Select Organiza...' is visible.
- Organisation Type**: A dropdown menu.
- Sanctioning Authority**: A dropdown menu.
- Disbursing Agency**: A dropdown menu.
- Agency**: A dropdown menu.
- PPO Number**: A text input field.
- Account Number(Pension)**: A text input field.

At the bottom of the form, there are two buttons: a red 'End' button and a green 'NEXT' button. Below the buttons, there is a small red icon and the text 'UIDAI.UIDAI\$UIDAI.ONLINE'. The bottom of the screen shows the Android navigation bar with three icons: a square, a circle, and a triangle.



- ☐ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next page.
- ☐ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency.

Step-4: Pensioner Identification

The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan app. A dropdown menu is open, displaying a list of PPO numbers: 1234567890, 667676, 677788778, and HSJS562(73)74/7-99_5373. Below the dropdown, there is a checkbox labeled 'Add new pension ppo not in list for yourself'. The form includes fields for 'Organisation Type' (State Government), 'Sanctioning Authority' (State Government), 'Disbursing Agency' (Uttarakhand Treasury), and 'Treasury/Sub Treasury' (Delhi - Pay and Accounts). The 'PPO Number' field is filled with 1234567890, and the 'Account Number(Pension)' field is filled with 64839393939393. At the bottom, there are two radio buttons for 'Are you Re-Employed?' (Yes/No) and 'Are you Re-Married?' (Yes/No), both set to 'No'. The 'End' and 'NEXT' buttons are visible at the bottom.

Fig. 1

The screenshot shows the 'Pensioner Identification' screen of the Jeevan Pramaan app after selecting a PPO No. from the dropdown. The 'Pensioner Name' field is filled with 'Mohit Kumar'. The 'Type of Pension' field is set to '--Select Category--'. The 'Organisation Type' field is set to '--Select Organiza--'. The 'Sanctioning Authority' field is set to '--Select Authorit--'. The 'Disbursing Agency' field is set to '--Select Disbursi--'. The 'Treasury/Sub Treasury' field is set to '--Select Agency--'. The 'PPO Number' field is empty, and the 'Account Number(Pension)' field is empty. At the bottom, there are two buttons: 'End' and 'NEXT'. The 'UIDAI.UIDAI\$UIDAI.ONLINE' logo is visible at the bottom.

Fig. 2

- ☐ In case you get the screen with prefilled details, Select the desired PPO No. from the dropdown(fig.1), or if your required PPO No. is not appearing in list select *'Add new pension PPO not in List for yourself'*
- ☐ In case user selects a PPO No. from the list, he/she can modify all the details except PPO No.
- ☐ In case you select *'Add new pension PPO not in List for yourself'* the non-filled pensioner authentication screen (fig. 2) is displayed and user is required to fill all the details.

Step-4: Pensioner Identification

2:53 100%

Jeevan Pramaan ver 4.0.4

Pensioner Identification

* Pensioner Name

* Type of Pension EPS - 95

* Organisation Type Central Governm...

* Sanctioning Authority Central Governm...

* Disbursing Agency Bank

* Agency Federal Bank

* PPO Number

* Account Number(Pension)

*Are you Re-Employed? ☐ Yes ☒ No

*Are you Re-Married? ☐ Yes ☒ No

End NEXT

UIDAI. UIDAI\$UIDAI.ONLINE



☐ After entering all the details click on *Next* button to proceed further.

Step-4: Pensioner Identification

2:50 100%

Preview of the Data Filled

Pensioner Name	[Redacted]
Type of Pension	EPS - 95
Organisation Type	Central Government
Sanctioning Authority	Central Government
Disbursing Agency	Bank
Agency	Federal Bank
PPO Number	[Redacted]
Account Number(Pension)	[Redacted]
Are you Re-Married?	No
Are you Re-Employed?	No

* ☒ I certify that the above declarations are true and accurate.

* ☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

BACK SUBMIT



- ☐ After you click on *Next* button, the preview screen appears as shown in figure on the left.
- ☐ The pensioner can preview the data that he/she has filled.
- ☐ In case any information entered is incorrect then user can click on *Back* button and edit the data in previous screen.
- ☐ If all the data entered is correct then user needs to check on both the check boxes and click on *Submit* button to move forward.

Step-4: Pensioner Identification

2:50 100%

Preview of the Data Filled

Pensioner Name: [Redacted]

Type of Pension: Family

Organisation Type: State Government/UT

Sanctioning Authority: State Government Uttarakhand

Disbursing Agency: Uttarakhand Treasury-Sub

Confirm

Number of PPO remaining for DLC submission: 3
Do you want to generate DLC for the remaining PPO?

NO YES

Are you Re-Employed? No

☒ I certify that the above declarations are true and accurate.

☒ I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

BACK SUBMIT

3:47 100%

Jeevan Pramaan ver 4.0.4

Pensioner Identification

Choose your ppo no. from here

Pensioner Name: [Redacted]

Type of Pension: Service

Organisation Type: Central Governm...

Sanctioning Authority: Defence

Disbursing Agency: DPDO

Agency: SRINAGAR

PPO Number: [Redacted]

H0 Number: [Redacted]

Are you Re-Employed? ☐ Yes ☒ No

Are you Re-Married? ☐ Yes ☒ No

End NEXT

UIDAI.UIDAI\$UIDAI.ONLINE



- ❑ After you click on **Submit** button a pop-up will appear as shown in figure on the left.
- ❑ The pop-up asks the pensioner whether he/she wants to generate DLC for the remaining PPO number's apart from the one which has already been entered. Click on **Yes** if you wish to do so, else click on **NO**.
- ❑ In case user clicks on **YES** the user will be redirected to the pensioner details screen (page. 21-fig. 1) and the pensioner is required to select from the remaining PPO numbers from the dropdown that he/she wants to add and repeat the process from page 21 onwards.

Step-4: Pensioner Identification

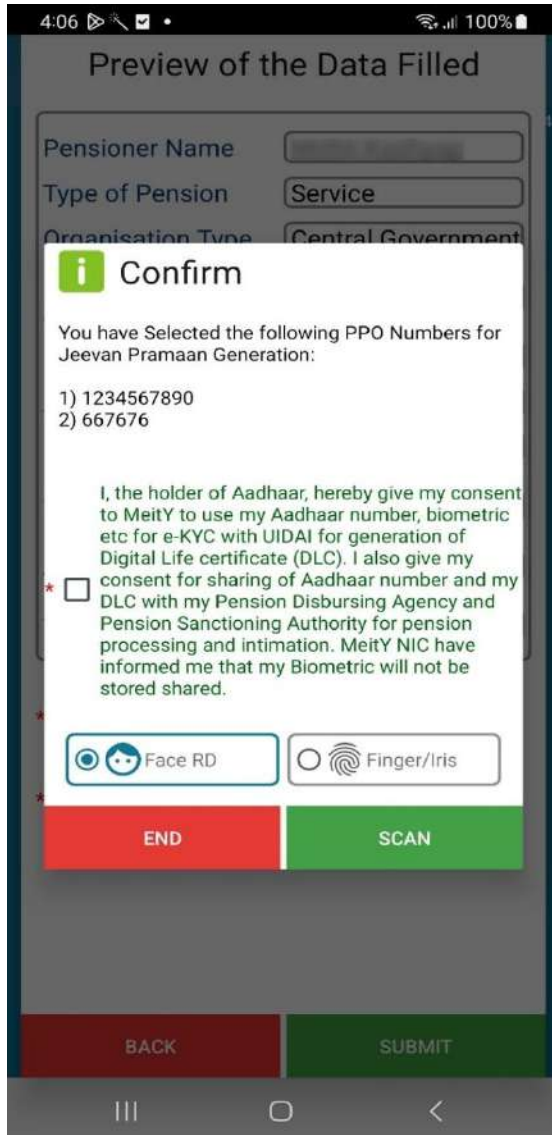


Fig. 1

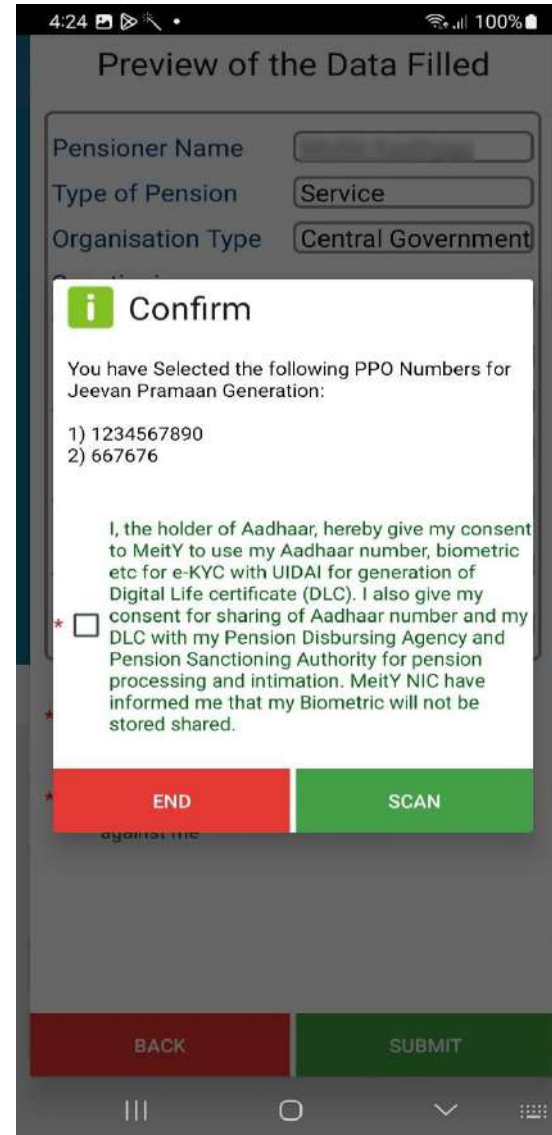
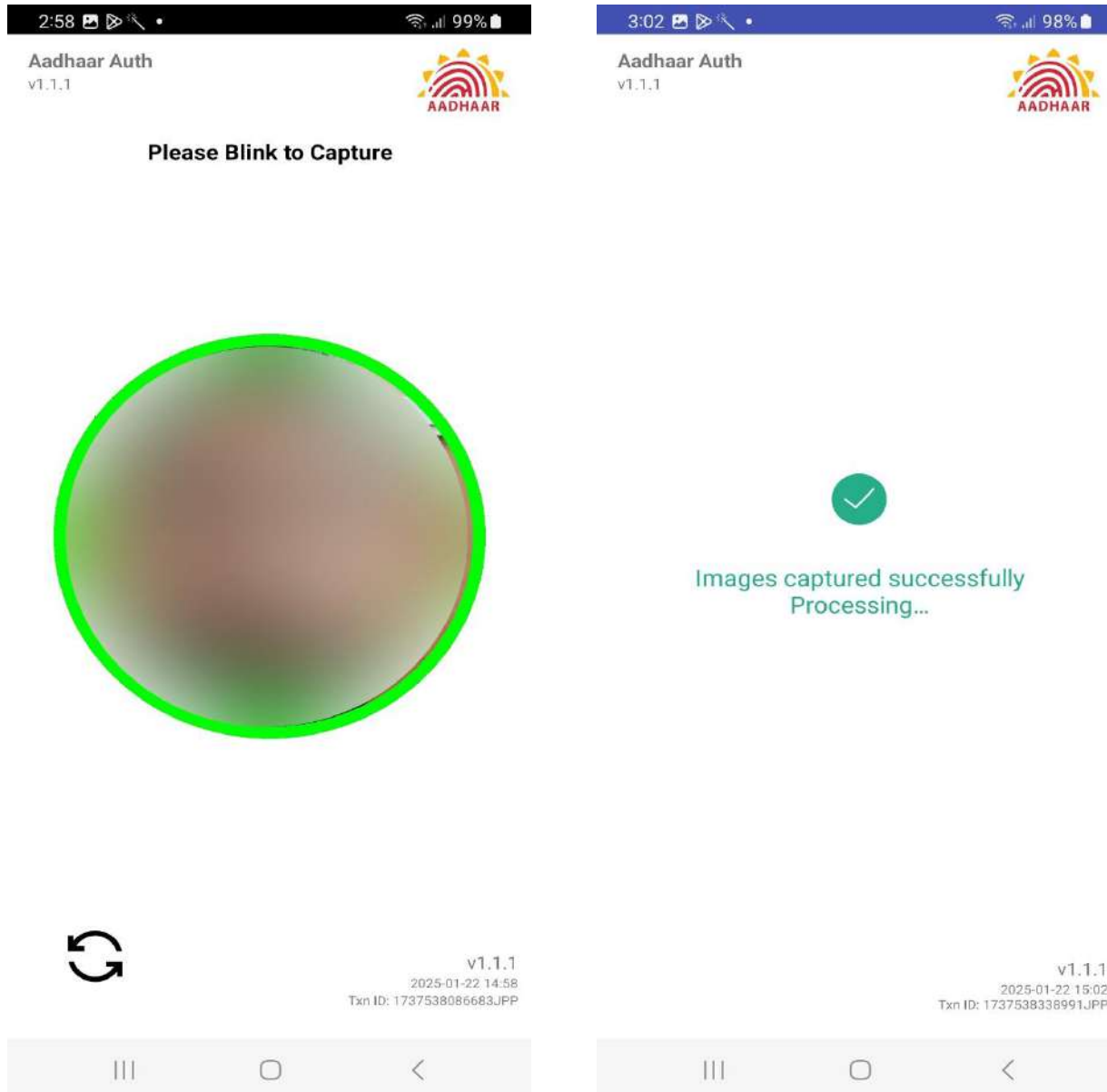


Fig. 2



- ❑ On selecting 'NO' in previous screen new pop-up will appear as shown in fig.1, in case both Face and Biometric RdServices is installed then user has to select either FaceRD or Finger/Iris.
- ❑ If user has installed only one RdService pop-up will appear as shown in fig.2.
- ❑ This pop-up shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate) Jeevan Pramaan generation. The pensioner needs to tick the *checkbox* in order to give consent.
- ❑ Click on *SCAN* button to proceed further.

Step-4: Pensioner Identification (Using Face)



- ☐ In case user has selected face scan option or has only face RdService installed the user is required to scan his/her face.
- ☐ The screen shows the instructions you need to follow, when scanning face. Refer to page no. 15

Step-4: Pensioner Identification (Using Biometric Device)

4:56 97%

Preview of the Data Filled

Pensioner Name

Type of Pension

Organisation Type

i Confirm

You have S
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1) 1234567
2) 667676

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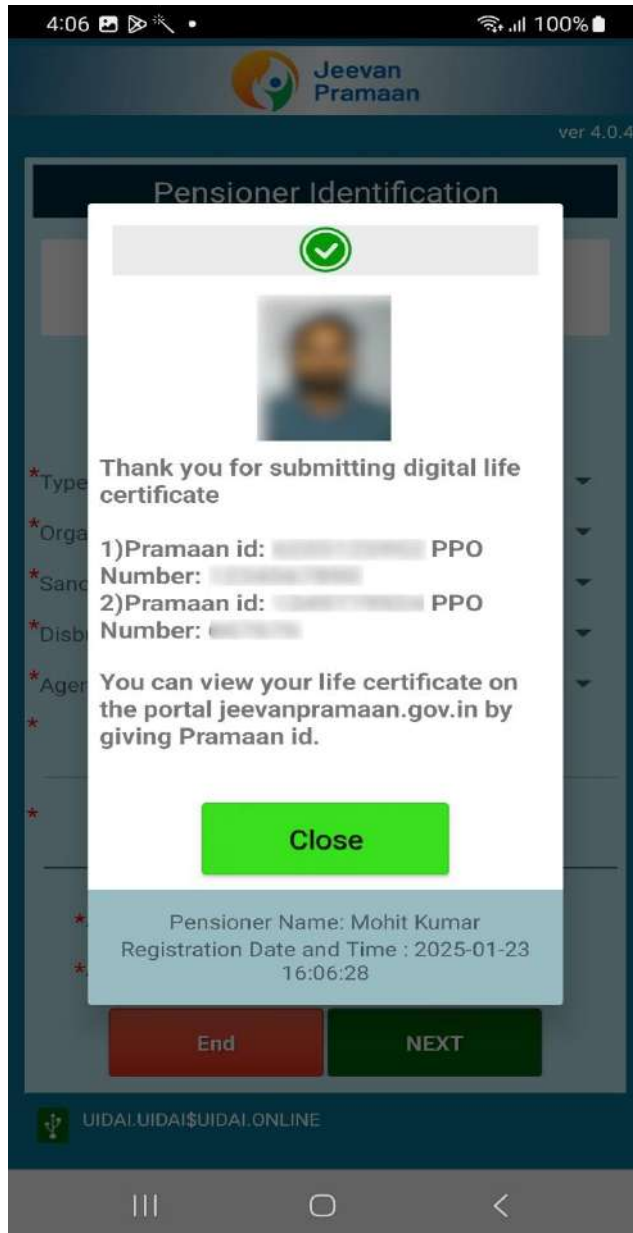


BACK SUBMIT



☐ Place your finger on the fingerprint biometric device to scan finger (or if using Iris device scan your eyes)

Step-4: Pensioner Authentication



- ☐ Once face, finger or iris authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- ☐ The screen shows the Pramaan-id for each PPO number.
- ☐ The pensioner shall also receive a SMS on the mobile number provided during pensioner identification, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.
- ☐ There is no need to physically submit the Digital Life Certificate to the Pension Disbursing Agency as it is automatically forwarded to the Pension Disbursing Agency mentioned by the pensioner in the Pensioner Identification Screen.

Step-4: Pensioner Identification

The screenshot shows the Jeevan Pramaan app interface. At the top, the status bar displays the time 10:42, signal strength, and 69% battery. The app header includes the Jeevan Pramaan logo and version 4.0.4. Below the header, there is a dropdown menu for selecting a PPO number, currently showing 1122333. The main screen displays the Pensioner Name as Anita. A white confirmation pop-up is overlaid on the screen, asking the user to confirm the submission of a Digital Life Certificate (DLC) for the listed PPO numbers. The pop-up includes a green information icon, the word 'Confirm', and the text: 'You have submitted Digital Life Certificate(DLC) for the following PPO Number: 1) 0612207715 2) 1122333. Do you want to submit Digital Life Certificate(DLC) for ppo number other than above?'. At the bottom of the pop-up are 'NO' and 'YES' buttons. Below the pop-up, there are radio button options for 'Are you Re-Employed?' (Yes/No) and 'Are you Re-Married?' (Yes/No). At the bottom of the app screen are 'End' and 'NEXT' buttons. The footer shows the UIDAI logo and the text 'UIDAI. UIDAI\$UIDAI.ONLINE'.



- ☐ After successful generation of DLC, when pensioner clicks on the close button the pop-up shown on left appears.
- ☐ The pop-up asks the pensioner whether he/she wants to submit DLC for any other pension/PPO number apart from the ones listed. If the pensioner wishes to do so click on **YES** else click on **NO**.
- ☐ In case the pensioner clicks on **YES**, you need to repeat the steps from page 20 onwards
- ☐ In case the pensioner clicks on **NO**, the application closes.

Best Practices for Aadhaar based Face Scan

For proper results ensure:

- 1. Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture with face.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
- 4. Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, No light exactly above the ,can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
- 5. Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrolee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)