



क्षेत्रीय आयुर्विज्ञान संस्थान, इंफाल: मणिपुर
REGIONAL INSTITUTE OF MEDICAL SCIENCES, IMPHAL, MANIPUR
(स्वास्थ्य और परिवार कल्याण मंत्रालय, भारत सरकार के अंतर्गत एक स्वायत्त संस्थान)
(An Autonomous Institute under the Ministry of Health & Family Welfare, Govt. of India)

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CIRCULAR

Imphal, the ... August, 2026

No. HGEN/3/2025-O/o MS: In pursuance of the live demonstration and discussion on QR Code based OPD Complaint and Feedback Management System developed by the IT Cell, RIMS, Imphal, held on 21.08.2026 at 1:00 PM at the Conference Hall of Medical Superintendent, it is hereby informed to all that the Hospital will start using the QR Code based OPD Complaint and Feedback Management system with immediate effect.

2. Patients and their attendants can submit their complaints and feedbacks online regarding the services and facilities provided by RIMS Hospital.
3. All are requested to make use of the web portal link/QR code as given below.



Direct Link: www.rims.edu.in/opdfeedback/

4. This issues with the approval of the Director, RIMS, Imphal.

Sd/-
(Prof. N. Sanjib Singh)
Medical Superintendent

Endt. No. HGEN/3/2025-O/o MS:

Copy to:-

1. The P.S. to Director, RIMS for kind information of the Director, RIMS, Imphal
2. The Dean (Academic) I/C, RIMS, Imphal
3. Principal, Dental College/College of Nursing, RIMS, Imphal
4. Head of Departments/Units, RIMS, Imphal
5. Nodal Officer, SAP/Kaya Kalp, RIMS Hospital, Imphal
6. The Grievance Redressal Cell Committee, RIMS Hospital
7. Deputy Director (Admn.), RIMS, Imphal
8. Chief Accounts Officer/FA, RIMS, Imphal
9. The Chief Nursing Officer I/C, RIMS Hospital
10. The Section Officer, RIMS Hospital
11. Liaison Officer I/C, RIMS, Imphal
12. The System administrator, RIMS, Imphal.
13. Stewards, RIMS Hospital, Imphal
14. Office order book

Digitally signed by
Nepam Sanjib Singh
Date: 25-08-2026
10:44:25
(Prof. N. Sanjib Singh)
Medical Superintendent